

ExOfficio JFK Airport Return/Exchange Form

Please fill out this form completely and return your unworn/unwashed items with the original purchase receipt and garment tags to:

JFK Airport – ExO Store

Terminal 5, JFK Airport
 Jet Blue Airways Terminal 5, Unit 26CC
 Jamaica, NY 11430

Your credit card will be credited for the returned item(s) when the store location receives your return. If you are making an exchange, your credit card will be charged for the replacement items at time of shipping. You will not be charged for shipping exchanged items back to you. Cash or Travelers check returns will have a 14 day delay in processing your return.
 Please insure your package. ExOfficio cannot be responsible for lost or damaged items.

Due to Airport Security requirements, packages MUST be shipped via FedEx or UPS. US postal service cannot be accepted at this time.

Please email JFKstore@exofficio.com or call (718)995-5155 with any questions or concerns regarding your return.

RETURN REASON CODES

Fit Reasons

- too small
- too short
- too big
- too long

Quality

- didn't like fabric
- care instructions failed
- overall
- poor hardware

General

- changed my mind
- just didn't like product
- damaged
- other _____

FOR REFUNDS OR CREDITS, PLEASE FILL OUT INFORMATION BELOW (please allow three weeks for your return to be received and refund processed)

Name	Phone
Address	Email
City	I enclosed <input type="checkbox"/> Visa <input type="checkbox"/> Mastercard <input type="checkbox"/> Amex
State	Zip
CC#	Exp

Please call us at (718) 995-5155 if you have any questions

FOR EXCHANGES, PLEASE LIST THE REPLACEMENT ITEMS BELOW

Qty	Item#	Color	Size	Description	Amount

From: _____

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