ELOQUII

SIZES 14–28

EASY RETURNS

Need to return an item? Please review this return policy checklist to help us process your return as quickly as possible. You can view our entire return and exchange policy and get more information at **eloquii.com/returns.**

New & Unworn – items must be in original condition, with the hangtag attached

Invoice – please include the full original invoice from your order, with the return and/or exchange information completed

Final Sale – we cannot return final sale merchandise
(marked with a * on the front of your invoice or FINAL SALE label in your cart)

30 Days – please postmark all returns within 30 days of the date of receipt.
Returns postmarked after this timeframe will be shipped back without refund.

PLEASE SEE BELOW FOR COUNTRY-SPECIFIC SHIPPING INSTRUCTIONS:

U.S. RETURNS & EXCHANGES

Please use the attached pre-paid label to ship us back your return within 30 days of the date of receipt. We will deduct a $7 return shipping fee for the use of the label from your final refund amount. This return shipping fee is waived for exchanges!
For a free exchange, fill out the information below when sending back your items. Please note that the exchange process is executed in *two steps*:

1. First, your return is accepted and refunded to your original form of payment
2. Then, we will contact you to place a new order for your exchange item. Any discounts or promotions from your initial order can be carried over to your exchange.

INTERNATIONAL RETURNS

To request a return, please contact us within 14 days of receipt of the order at customerservice@eloquii.com. Our customer service team will provide the necessary documentation and a shipping label for any eligible return, and will set up a package pickup for you with DHL Express. International orders cannot be exchanged.

A return shipping & processing fee will be deducted from your refund. See below for fee amount by country. International orders subtotaling under these amounts are ineligible for return.

NAME: _____ **ORDER NUMBER:** _____

REASONS FOR RETURN (please select only one)

Your reason for the return is valuable information that we use to help improve our service and products

R01 Ordered multiple sizes—kept one
R02 Changed Mind
R03 Quality Issues
R04 Incorrect Item Received
R05 Fit Not As Expected
R06 Any Other Feedback

ITEM RETURNED	QUANTITY	RETURN CODE	EXCHANGE NEW ITEM #