

USE AND CARE INFORMATION SPECIFIC TO CONTRACT FURNISHINGS

This use and care information needs to be read in conjunction with Ethan Allen's Use & Care brochure available at ethanallen.com. This information shall take precedence over any information set forth in the Use & Care brochure. Furniture for commercial environments is subject to a wide variety of uses and conditions. Ethan Allen Contract furniture can provide years of satisfactory service provided that the following care is taken:

- Inspect the furniture frequently for loose or broken parts. Pay particular attention to the legs and arms of chairs and the legs and attachment points of tabletops and table bases. Because of the high frequency and wide variety of use, daily inspection is recommended. If found, any instability must always be repaired prior to continuing use.
- Keep all hardware secure. Furniture hardware will naturally loosen with use.
- Use caution when moving or working around furniture. Latent damage may occur if: chairs are accidentally tipped over onto their backs; chair or table legs are bumped during vacuuming or other activities; furniture is dropped during moving or storage.

Failure to follow these recommendations may lead to personal injury. Ethan Allen Contract is not responsible for injuries caused by improper use or maintenance of furniture.

DEFINING THE CONTRACT WARRANTY

Ethan Allen Contract proudly provides you, the original purchaser, with the limited warranties on the Ethan Allen product described herein. These warranties apply to the original purchase when purchased from an authorized retailer or through Ethan Allen Contract and apply only under conditions of normal, indoor use, unless the item is specifically designated as suitable for outdoor use, subject to certain limitations and exclusions.

WARRANTY LIMITATIONS AND EXCLUSIONS

Because of the craftsmanship and/or the use of natural materials in Ethan Allen products, minor variations will occur from piece to piece. These warranties do not cover such minor variations or differences between floor samples, swatches, or printed illustrations and your item(s) or normal wear and tear. The Ethan Allen Contract Limited Warranty does not cover products sold "as is" or purchased from a secondary source. Any after-delivery product modification or use of non-Ethan Allen parts voids this warranty.

THE REMEDIES PROVIDED IN THIS BROCHURE ARE EXCLUSIVE AND, TO THE EXTENT ALLOWED BY APPLICABLE LAW, ARE IN LIEU OF ALL OTHER REMEDIES, WARRANTIES, OR REPRESENTATIONS, EXPRESS OR IMPLIED OR STATUTORY, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE AND ALL OTHER OBLIGATIONS AND LIABILITIES, WHETHER IN CONTRACT OR IN TORT, ALL OF WHICH ARE EXPRESSLY DISCLAIMED HEREIN. IN NO EVENT SHALL ETHAN ALLEN BE LIABLE FOR SPECIAL, CONSEQUENTIAL, INCIDENTAL, OR OTHER DAMAGES OF ANY KIND INCLUDING BUT NOT LIMITED TO LOSS PROFITS OR LOSS OF REVENUE.

The parties acknowledge that the purchase is a purchase among commercial business entities and not individual consumers. The parties acknowledge that the foregoing is not unconscionable under the standards of the Uniform Commercial Code (U.C.C.) and are consistent with the standard terms and conditions of sale between the parties of similar skill and experience. This warranty is valid only in the contiguous United States on Contract products purchased after July 2013.

YOUR RIGHTS

This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. Some states do not allow the exclusions and limitations on incidental and consequential damages or the limitations on implied warranties, so the described limitations may not apply to you. However, proper use and care are essential for preserving your rights under this warranty. For complete use and care instructions, please refer to the Ethan Allen Use & Care brochure and the use and care information specific to Contract furnishings above.

WARRANTY SERVICE

If you have an issue with your Ethan Allen Contract product that you feel is covered by this warranty, contact Ethan Allen Contract. You will need a dated sales receipt or invoice to initiate your warranty claim. The sole remedy provided by Ethan Allen under this warranty will be to, if feasible, repair or replace the defective part or product or to issue a refund. Ethan Allen reserves the right to decide the appropriate remedy. If we decide to replace the defective part or product, only the defective part or product will be replaced. If we decide to replace a product we no longer sell, we will replace it with a comparable product of equal or lesser value. Refunds, if any, will be adjusted for the product's use and age. If your product is repaired or replaced, the limited warranty will not be renewed or extended. Should you have any questions or concerns, please contact Ethan Allen Contract at: Ethan Allen Contract, P.O. Box 1966, Danbury, CT 06813 or contract@ethanalleninc.com

ETHAN ALLEN[®] LIMITED WARRANTY CONTRACT

OUR PROMISE TO YOU

*Since 1932, Ethan Allen
has been dedicated to providing
customers with quality products
and exceptional service.
Our Contract warranty
reaffirms that commitment.*

FURNITURE COLLECTIONS

UPHOLSTERY

ACCENTS

SLEEP SELECTIONS

HOME & GARDEN

ETHAN ALLEN[®]

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GENERAL WARRANTY COVERAGE

Products identified as suitable for commercial use and sold under Ethan Allen's Contract program(s) ("Contract Products") are warranted to be free from material defects in workmanship, materials, and construction from date of delivery for the number of years noted below. Noncontract items are governed by Ethan Allen's Residential Limited Warranty.

EXCLUSIONS: Our products are not warranted against normal wear and tear, accidents, abuse, or neglect, or from damage resulting from improper use, care, or storage. Because many of our products are handcrafted and made with natural materials, variations in size, shape, and color can be expected. For complete information regarding use and care, please refer to the Ethan Allen Use & Care brochure available at your local Design Center and at ethanallen.com. Please also refer to the use and care information within this brochure for information specific to Contract furnishings.

CONTRACT PRODUCT CATEGORY*	WARRANTY PERIOD (IN YEARS)	COVERAGE EXCLUSIONS AND DETAILS
FURNITURE COLLECTIONS FOR INDOOR USE ONLY		
WOOD FURNITURE	3	Warranty does not cover expansion, contraction, or effects of extreme high/low humidity. Wood furniture will have one or more of the following characteristics, which are not considered quality defects: variations in grain and color, knots, mineral streaks, and/or pitch pockets. Warranty does not cover darkening of wood or finish, which occurs naturally over time.
METAL FURNITURE (excluding Home & Garden)	3	Warranty does not cover rust or tarnishing resulting from scratches or abrasions to finish or changes in patina, as it is a living finish that mellows with age.
MECHANICAL COMPONENTS (drawer and door slides, table slides, lighting components, pocket door hinges, and locks)	3	
MARBLE/STONE TOPS (excluding Home & Garden)	3	Warranty does not cover stains or changes in color/texture. Natural variations in both color and veining are to be expected.
GLASS AND MIRROR COMPONENTS	1	Small air bubbles, surface waviness, and lightly pitted areas may occur naturally during glass manufacture and are not considered quality defects. Do not sit on glass tabletops.
UPHOLSTERY FOR INDOOR USE ONLY		
UPHOLSTERY FRAMES, SPRINGS, AND HEADBOARDS	5	
UPHOLSTERED BACKS (-1), BACK PILLOWS (-3,-4,-6), AND PADDING	1	Warranty does not cover normal compression of filling materials.
UPHOLSTERED BACK PILLOWS (-8,-9)	1	Warranty does not cover compression or feather loss.
CONTRACT FABRICS	1	Warranty does not cover wrinkling, fading, pilling, stains, or damage caused by pets. Any retailer- or customer-applied stain protection treatment voids this warranty. Our fabrics are warranted to be free from manufacturing defects, seam slippage, dye transfer, and fraying for one year.
SLIP SEATS AND HEADBOARD INSERTS	1	Warranty does not cover normal compression of filling materials.
LEATHER	1	Warranty does not cover natural markings or color changes caused by body oils or soil, or damage caused by pets. Our leathers are warranted to be free from manufacturing defects, seam slippage, dye transfer, and splitting for one year.
SEAT CUSHIONS (-1,-3,-6)	4	Warranty does not cover loss of resilience, loft, or crown. Cushions may compress up to 1" within the first year.
SEAT CUSHIONS (-8,-9)	4	Warranty does not cover compression or feather loss. Warranty covers manufacturing defects.
WICKER, WICKER-LOOK, AND NATURAL MATERIAL FRAMES (excluding Home & Garden)	3	
MOTION MECHANISMS (mechanisms for swivel chairs, swivel rockers, desk chairs, incliners, recliners, tilt-back chairs, sleep sofas, and all castered items)	3	Power recliner warranty is valid for one year.
WORKMANSHIP: STITCHING, BUTTONS, AND ZIPPER CLOSURES	3	Tailoring defects must be reported within 90 days of delivery.
ACCENTS FOR INDOOR USE ONLY		
AREA RUGS	1	Warranty does not cover sprouting, fading, staining, or damage caused by water/moisture, pets, or vacuum cleaner.
RUG PADS	10	Warranty does not cover changes in color or texture or damage caused by water/moisture, pets, or vacuum cleaner.
BROADLOOM	VARIOUS	Warranty does not cover sprouting, fading, staining, or damage caused by water/moisture, pets, or vacuum cleaner. Additional manufacturer's warranty may apply. Ask a design pro for details.
WINDOW TREATMENT HARDWARE	1	Warranty does not cover mechanical breakage or damage caused by improper installation.
WINDOW TREATMENT FABRICS AND WORKMANSHIP	1	Warranty does not cover fading, wrinkling, shrinking, or damage caused by improper installation, improper cleaning, or pets.
BEDCOVERING, PILLOWS, AND TROWS	1	Warranty does not cover fading, wrinkling, shrinking, or damage caused by improper cleaning or pets.
LIGHTING	1	Warranty does not cover damage caused by: failure to follow safety precautions (plugs, coverings); the use of light bulbs with higher than recommended wattage or faulty light bulbs; or improper installation. Warranty also does not cover changes in patina, expansion, contraction, or effects of extreme high/low humidity.
ARTWORK AND MIRRORS	1	Warranty does not cover fading, expansion, contraction, effects of extreme high/low humidity, or damage caused by improper installation. Store credit for the original price paid will be issued as full satisfaction of all valid warranty claims for Premier Collection items.
FUNCTIONAL ACCENTS (42/45)	1	Warranty does not cover fading, changes in patina, expansion, contraction, effects of extreme high/low humidity, rust or tarnishing resulting from damage to the finish, or damage caused by improper installation or use other than as intended.
DECORATIVE ACCESSORIES	1	Warranty does not cover fading, changes in patina, expansion, contraction, effects of extreme high/low humidity, rust or tarnishing resulting from damage to the finish, or damage caused by use other than as intended.
FLOWERS, PLANTS, AND TREES	1	Warranty does not cover fading, pet damage, effects of extreme high/low humidity, or shedding of preserved items. Actual blooms, foliage, and placement may vary due to the handcrafted nature of each item.
CLOCKS	1	Warranty does not cover fading, changes in patina, expansion, contraction, effects of extreme high/low humidity, or damage caused by improper installation, maintenance, or handling.
TABLE PADS	1	Warranty does not cover fading, damage caused by water/moisture, or staining or warping due to improper care or storage.
WALLCOVERING	1	Warranty does not cover fading, expansion, contraction, wrinkling, staining, or damage caused by water/moisture or improper installation.
SLEEP SELECTIONS FOR INDOOR USE ONLY		
MATTRESS SETS	5	Warranty does not cover damage to coils or border wires due to bending the set, structural damage from using an inappropriate bed frame or mismatched set, damage caused by water/moisture, fabric coverings, sagging, comfort preference, or body impressions of less than 1.5". Must purchase mattress with coordinating box spring or foundation.
METAL BED FRAMES	10	Warranty does not cover any casters, glides, or other attachments.
SLEEP SOFA MATTRESSES	COIL: 3 AIR: 1 BLADDER: 3 MOTOR: 1	Coil: Warranty does not cover damage to coils or border wires due to bending the set, structural damage from using an inappropriate bed frame or mismatched set, damage caused by water/moisture, fabric coverings, sagging, comfort preference, or body impressions of less than 1.5". Air: Warranty does not cover punctures, tears, or rips.
HOME & GARDEN SUITABLE FOR OUTDOOR USE		
FABRICS AND CUSHIONS	1	Warranty does not cover pilling, fading, wrinkling, mildew, or stains.
UMBRELLAS	1	Warranty does not cover fading, stretching, rusting where scratched, or mildew.
GLASS COMPONENTS	1	Small air bubbles, surface waviness, and lightly pitted areas may occur naturally as part of the glass manufacturing process and are not considered quality defects. Do not sit on glass tabletops.
METAL AND ALL-WEATHER WOVEN FURNITURE	3	Warranty does not cover: rust or tarnishing resulting from scratches or abrasions to finish; changes in patina, as it is a living finish that mellows with age; or damage due to improper storage.
PORCELAIN TOPS	2	Warranty does not cover stains or changes in color/texture. No two pieces of porcelain are exactly the same due to the firing process. Natural variations in color and veining patterns are normal and to be expected.