| Order Information | | Order Date: | Ship Date: |
|---|---|---|---|
| Order #: | | | |
| | | Shipping Method: | |

# ⬇ This Return Form Must Be Inside Your Return Package ⬇

You can exchange or return any new and unused item in the condition it was received, for up to 1 year hassle free.  New items will need to be returned in their original manufacturers packaging along with tags intact.  As soon as you know you are not satisfied, you may return your used item within 90 days for a store credit.  Used items do not include those with excess wear and tear or damage from improper use.

## To Return:

Step 1:  Please place the item(s) back in its original packaging.

Step 2:  Complete the form below including the appropriate Reason Codes for returning each item.

**Reason Codes:**

01 - Wrong Quantity Ordered
02 - Wrong Item Ordered
03 - Wrong Merchandise Shipped
04 - Duplicate Order
05 - Too Small
06 - Purchased Elsewhere

07 - Arrived Late
08 - Too Large
09 - Damaged in Shipping
10 - Didn't Match Website
11 - Guaranteed Fit Program
12 - Defective Product

13 - Other (Please Describe):  _____

_____

_____

_____

| Item Number | Reason Code | Quantity | Price |
|---|---|---|---|
| | | | |
| | | | |
| | | | |
| | | | |

Step 3:  Mail your return item(s) back in its original manufacturers packaging.  Please place the manufacturers packaging into a separate mailing container for shipment.  Do not apply shipping labels or packing tape directly on manufacturers packaging.

- We do offer an additional service to help you in the return process.  If you would like to have a return label emailed to you, we will provide this, at your cost.  All return labels are calculated directly from UPS.

## To Exchange:

Step 1:  Follow the above steps to return your items.
Step 2:  Visit our web site and place a new order for the item(s).

* If you prefer to handle your exchange through our Customer Service department please call 888-271-7500 during normal business hours.

## Refunds & Store Credit:

All returns are processed for the original price of the purchase less the original shipping charge.  New items returned will receive a refund.  Used items returned are processed as a Store Credit.  The processing time for a return is 2-3 business days (Monday-Friday excluding holidays) upon receipt of your item(s).  Once you are ready to use your store credit, please contact our Customer Care team.  We will take care of it from there.

# ⬇ This Label Must Be On Outside Of Return Package ⬇

✂ — — — — — — — — — — Cut Here & Attach to Exterior of Package — — — — — — — — — — ✂

**SHIP FROM:**

**SHIP TO:**

**RETURNS DEPARTMENT**

**2240 GREER BLVD**
**SYLVAN LAKE, MI 48320**

**Order Information**

Order #: