

# WARRANTY RETURN FORM

THIS WARRANTY RETURN FORM IS FOR USA RESIDENTS ONLY.

Please print clearly to make sure we get the new product to you.

ITEMS TO INCLUDE IN THE BOX WITH YOUR PRODUCT ARE LISTED BELOW\*

## PERSONAL INFORMATION

(THIS INFORMATION MUST BE PROVIDED TO RECEIVE YOUR RETURN)

NAME (first and last)	
RETURN ADDRESS (number and street) <b>Please no P.O. boxes or APO/FPO</b>	
CITY, STATE, ZIP CODE	
DAYTIME PHONE NUMBER	CELL PHONE NUMBER

## PRODUCT YOU ARE RETURNING

PRODUCT TYPE (e.g. Lure, Scale, etc...)	PRODUCT NAME (e.g. X-Rap Shad, 50 lb. Digital Scale, etc...)
BRIEF EXPLANATION OF PROBLEM AND HOW IT HAPPENED <b>Attach an additional sheet for explanation if needed...</b>	
LURE SIZE <b>Lure returns only</b>	LURE COLOR <b>Lure returns only</b>
BLADE TYPE (e.g. Single Oklahoma, Tandem Willow, etc...) <b>Terminator Spinner Bait returns only</b>	BLADE COLOR (e.g. Silver, Brass, Painted-White, etc...) <b>Terminator Spinner Bait returns only</b>

IT IS OUR POLICY THAT WE NEED THE DEFECTIVE PRODUCT (OR REMAINS OF THE DEFECTIVE PRODUCT) RETURNED TO US BEFORE WE REPLACE IT.

### \*ITEM CHECKLIST

- YOUR DEFECTIVE PRODUCT **Including all Parts & Accessories**  
**IT IS OUR POLICY THAT WE NEED THE DEFECTIVE PRODUCT (OR REMAINS OF THE DEFECTIVE PRODUCT) RETURNED TO US BEFORE WE REPLACE IT.**
- THIS COMPLETED RETURN FORM
- THE ORIGINAL RECEIPT or DATED PROOF OF PURCHASE

PLEASE SHIP THE CHECKLIST ITEMS IN A BOX TO:

**RAPALA**  
**ATTN: SERVICE**  
**935 ALDRIN DRIVE**  
**EAGAN, MN 55121**

\* IF WE DO NOT RECEIVE THE ITEMS IN THE CHECKLIST, WE WILL NOT HAVE THE INFORMATION WE NEED TO REPLACE YOUR PRODUCT.

### IMPORTANT SHIPPING INFORMATION

- It is important to place the lure(s) in a box or padded envelope to return it to us. The hooks tear open a regular envelope, and the lure gets lost in the mailing process.
- Please allow 4-6 weeks for the delivery of your new product.
- If you want to make sure that your returned item has been received by us, we recommend sending via UPS so that you have a tracking number to check on it. Due to the volume of packages delivered to our warehouse, we are unable to tell you if and when it is received. We do not send out acknowledgements, so please keep copies of all your information until you receive your replacement.